

HSB TRIP Program

TRIP stands for Tuition Reduction Incentive Program and is offered by HSB, Inc. to families in West Michigan. TRIP is committed to reducing educational costs to parents. Gift cards/certificates are sold at face value to families who participate in the TRIP program. The rebate that is earned is then passed on to the participating families. HSB, Inc. retains 25% of the gross profit to help offset processing expenses. The amount deposited in each family's account is updated monthly and may be used for:

- **A gift card for the HSB Bookstore/Second Mouse Finds Used Bookstore**
- **Program fees for participating organizations**
- **HSB fees: table/space rental at HSB events, room rental costs**
- **Or donate your TRIP earnings to HSB, Inc.!**

Please Note: If your account is inactive for one year and we are unable to contact you – any funds in your TRIP account will be absorbed by the TRIP program to help other families.

HOW IT WORKS:

Instant TRIP

Instant TRIP is available in the HSB Office daily during regular business hours. Many popular gift cards/certificates are kept on hand and are available for immediate purchase. For a complete list, check out the Instant TRIP order form. Instant TRIP is available on a first come, first served basis.

All purchases of gift cards/certificates must be accompanied by cash or a check made payable to HSB TRIP. Payments are not tax-deductible because participants receive a dollar for dollar value for their purchase. Please note that checks are cashed immediately.

ONLINE at www.RaiseRight.com OR download the mobile app RaiseRight

After turning in your registration form you will receive an email to complete your account set-up. Your online login will be the same as your app login. The next step is to sign up for online payments. Once this step is completed you may begin placing orders online. Already have an account? Add us as a non-profit! Call the HSB Office for our enrollment code.

There are several online and mobile app options:

1. eGift Cards – are delivered to your online “Wallet” instantly, ready to use or save for later.
2. Reloadable Gift Cards – certain vendors allow you to save your physical gift cards and reload them online or through the mobile app. The original card must be purchased through RaiseRight in order to reload it.
3. Physical Gift Cards - You may place an online order for physical gift cards and either use online payment or check to pay for your order. We must receive your payment before the order is placed. Gift card orders placed through the app can be shipped to your home for a fee.
4. Instant TRIP is **not available online** - Only in the HSB Office. Instant TRIP is available on a first come, first served basis.

Weekly Orders

In addition to Instant TRIP, you may shop an extended list of vendors and receive your order within one to two weeks, depending on when you place the order. Weekly orders may be placed at the HSB Office, online at raiseright.com or through the app. If your order is not picked up within one year, it will be donated to the HSB. You may choose to pay with online payment, credit card, or with a check. Any order submitted without payment will not be placed. Please Note: Credit card payments are only accepted for RaiseRight orders placed online or through the app.

About Gift Cards/Certificates

HSB, Inc. is not responsible for lost or misplaced gift cards/certificates. When picking up orders from the HSB office, you will be asked to check your order for accuracy. By leaving the HSB Office, you are confirming your order is accurate and absolving the HSB staff of any liability. The HSB TRIP Program cannot give refunds or do exchanges on filled/approved orders. We also cannot reimburse for gift cards/certificates from vendors that go out of business or for expired gift cards/certificates.

Rebate Reimbursement

To request your rebate earnings, you may fill out a Reimbursement Request Form and return it to the HSB Office. To check your available balance, you may either come to the Office window or call during regular business hours. Reimbursement requests are generally completed within a week's time. You may request funds one time per month. The minimum amount that may be requested is \$5.00. Gift card requests for either of our stores can always be filled same day.

Please Note: Checking earnings in RaiseRight will **not** give you an accurate view of your available balance.

HSB, Inc is a non-profit organization and the 25% distribution fee goes to help off-set program expenses that are incurred through offering a program of this magnitude.

We are open year-round! Contact the HSB Office for current hours or with any questions.

Phone: 616-532-9422 x4 or office@mihsb.org

HSB TRIP Registration Form

Last Name: _____ First Name: _____

Spouse's First Name (if applicable): _____

Phone Number: _____ Cell: _____

Address: _____ City: _____ Zip: _____

Email: _____

Direct my portion of the rebate to:

My Family Trip Account

Another Family Trip Account – Family Name: _____

Donation to HSB, Inc.

Disclaimer:

I (We) authorize the HSB TRIP Program to release my completed order to my child (name(s)) _____

or, otherwise noted party: _____.

I agree to check my order before completing the sign out sheet. I will not hold the HSB TRIP Program, nor HSB, Inc., responsible for any orders made in error, lost, misplaced or stolen.

Vendor denominations, percentages donated, or availability may change without prior notification.

I have read and understand the HSB TRIP program guidelines and will abide by these policies.

X _____ Date: _____

If you have any questions, please contact the HSB Office at 616-532-9422 x4 or office@mihsb.org

Office Use Only: (form revised 4/15/24) Date _____ Approved and entered by _____